



<<Certification Agreement>>

Contract No.: PQP/G/.....

Date: 2024/.../.....

1- The parties to the contract:

This contract is between Pioneer Quality Project company With CR No. 1534709 on behalf of Mr. Hassan Samrian Naqash, at address No 303, 3rd floor, No 225 Building, excellence building No 1/564, Bausher, Near al ameen mosque. Road No 5508,113260.0 M Mascot, Oman Tel +968 76494996 hereinafter referred to as auditor on the one hand company with CR No: on behalf of to the address: Phone:, which is called the auditor from now on, on the other hand, it is concluded as follows:

2- Subject of the contract:

Performing certification audits and quality management system Surveillances including:

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The scope of the requested application includes:

Including :

STAGE 1: Document review

Pre-audit (optional)

STAGE 2: audit and results report, system registration and certification

SUR 1: annual review (first Surveillance)

SUR 2: Annual review (second Surveillance).

The certificate issued (if the auditee is successful in the final audit) is valid for up to 3 years, and its validity is subject to periodic reviews for renewal every year, and after the completion of the initial three-year period, it can be renewed for another three-year period according to the new memorandum. is.

3- Contract period:

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The duration of this contract for pre-audit (if desired), certification audit and first and second round of Surveillances will be valid from the date of signing the contract until the end of the validity of the certificate(s).

4- Audit implementation costs:

Row	The issue of cost	Audit day person	Cost amount (OMR)
1	Document study, final audit, registration and international accreditation and certification		
2	Annual review fee for first year Surveillance		
3	Annual review fee for second year Surveillance		

All the costs announced in the above table are net.

Legal deductions related to the contract will be added to the above amounts when the invoice is issued.

5- How to pay funds:

5-1- The total cost of the audit of the first final stage and registration and international accreditation of the certificate is OMR.

5-2- Payment of the first stage: OMR of the total amount of paragraph 1-4 is paid to the auditor at the time of acceptance of the contract by the auditee.

5-3- Payment of the second stage: OMR of the total amount of paragraph 1-4 will be paid to the auditor before in the second stage of the audit.

5-4- Payment of the third stage: the cost of the first year Surveillance in the amount of OMR, which is paid to the auditor by the auditee before the first year Surveillance.

5-5- Payment of the fourth stage: the cost of the second year Surveillance in the amount of OMR, which is paid to the auditor by the auditee before the second year audit.

(Account number 004020039794 -Name: Pioneer Quality Project company - Bank: Sohar Bank)

Note1: If a major nonconformity is observed during the audit, the auditee is obliged to submit a corrective action plan to the auditor within a maximum period of 30 working days. Issuing or renewing the certificate is subject to the elimination of non-conformities based on the confirmation and acceptance of the chief auditor and the audit team through re-audit within 90 days in accordance with the corrective action plan. If needed, a re-audit will be conducted at the auditee's place (On-Site Audit).

6- Annual reviews (Surveillances):

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In order to maintain the validity of the management systems certificate at the time of concluding the audited contract, it will be reviewed in 9 to 12 month intervals and according to the schedule in the time frame of the second stage audit (issuance).

Note2: Surveillance must be done at the time set by LMS Cert, and its date can be changed up to 15 working days at most.

Note 3: In the case of certificate renewal contracts, the second stage audit must be carried out no later than 60 days before the expiration date of the certificate, otherwise the conditions of cooperation will be removed from the format of certificate renewal and according to the international standards governing the process of registration and issuance of certificates. The first and second stage audits have been done and this contract will be subject to price revision and additions according to article ten.

7- Obligations of the auditor:

- This audit by Lead Auditor auditors and auditors with official international approval makes it possible to conduct and issue international certificates at the highest level of credibility.

The LMS Cert auditee considers all information and documents received from the auditee as confidential information and keeps it confidential.

- The auditor undertakes that whenever he is required by law to release confidential information to a third party, he will inform the auditee in advance of the provided information and will not publish it without obtaining written permission from the auditee, unless this notification also have a legal prohibition.

- Employing the necessary qualified personnel to carry out the subject of the contract.

- Registering the profile of the auditee in the database and the auditor's website after issuing the certificate/s

- Notification of any changes to the standard revision of the subject of this contract to the auditee and the deadline for conducting the transfer audit.

- Not assigning all or part of the obligations of this contract to other natural or legal persons without the written consent of the auditee.

- In case of a complaint about the audit process, the auditee can send his complaint to INFO@ISOCERTIFICATION.COMPANY.

8- Obligations of the auditee:

- It is the responsibility of the auditee to provide transportation by air or land at the discretion of the auditor, as well as to provide accommodation and accommodation for the audit team to the extent acceptable to the auditor in all stages of the contract for the audit team.

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- Written notification to the auditor in case of effective changes to the system, including changes related to products, services, and similar items.
- Provision of any safety devices and equipment and providing safe visit conditions for auditors and experts.
- Providing the certificate issued to the auditee is subject to the payment of the costs related to the audit, registration and issuance of the certificate after the second stage of the audit, through a written letter from LMS Cert Company to the customer.
- According to the rules and regulations of the LMS Cert auditor, the auditee undertakes to use the logo and logo provided by the auditor in accordance with the relevant instructions in their advertisements, if necessary, and this will be checked in the Surveillances.
- According to the international laws governing the registration and certification process, the auditee commits to any organizational changes during the contract period, including the legal/commercial/audit status/ownership/shareholders, scope, organizational chart and changes management (such as changes in key and managerial personnel), management system and processes, addresses and workplaces, adding or removing workplaces, providing new products and services, contact numbers and any other general changes at the organization level as much as possible Notify the auditor 2 working weeks after the changes.
- It is the responsibility of the auditee to verify the correctness of the information contained in the certification service questionnaire.
- The auditee undertakes to notify the auditor's senior management in writing if he observes any incident that may harm the principles of impartiality and confidentiality.
- The auditee must notify him in writing of the change in the audit schedule no later than 3 working days after the date announced by the auditor, otherwise the auditee will be required to pay 10% of the total amount to compensate for the costs caused by the cancellation. The contract will be canceled at any time.
- The auditee undertakes to introduce a qualified person with sufficient knowledge of the auditee and the subject of the contract as a management representative and intermediary with the necessary and sufficient powers to the auditor.

On behalf of the auditee:

From the auditor:

Pioneer Quality Project

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Signature:

Signature:

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